

WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES
Division of Family and Economic Security/Bureau of Working Families
PO Box 8916
Madison, WI 53708-8916

TO: W-2 Manual Holders

FROM: Debra Cronmiller, Chief
Bureau of Working Families Policy and Automation Section

RE: Wisconsin Works Manual
Release 18-03

DATE: October 10, 2018

EFFECTIVE: Immediately

The effective date of the change is the date of publication. However, if the change was announced through an Operations or Administrator's Memo, the change is effective on the date identified in the memo. If there is a different effective date or implementation schedule other than the publication date or the date identified in the Operations or Administrator's Memo, it will be highlighted below.

Chapter	Change	Policy Effective Date
12 – Dispute Resolution	12.4.1 Administrative Hearings for Delinquency Collection Actions and 12.4.2 Role of the W-2 Agency In Administrative Hearings for Delinquency Collection Actions were updated to reflect policy announced in Operations Memo 18-J5 and inadvertently not included in the last manual update.	June 12, 2018
17 – Job Access Loans	17.2.1 Eligibility Criteria was updated to reflect the new requirements for Job Access Loans announced in Operations Memo 18-06 and inadvertently not included in the last manual update.	April 16, 2018